

DEFINING GUEST EXPERIENCE. SINCE 1942.

Product range 2023

UPDATED CATALOGUE

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2023

 NORTHMACE

 NORTHMACE

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Professional
products for
professional
hoteliers

Our philosophy is simple.
We want to make the hotel
room experience better: more
functional, more beautiful and
a little bit nicer to wake up to.
And we've been guided by
this philosophy. Since 1942.



PROFESSIONAL PRODUCTS FOR PROFESSIONAL HOTELIERS

Northmace specialises in creating in-room appliances and accessories that are designed specifically for hotels.

Collaborating with talented designers, we manufacture high quality products that are safe, functional and durable. You'll find our products in large international chains and small boutique hotels in over 100 countries worldwide.

We're passionate about clever solutions for modern hotel environments. Indeed, we invented many products that today's guests take for granted, including the welcome tray, hotel hairdryer and hotel ironing centre.

Our aim is to make a guest's stay more comfortable and convenient, whether that's with an indispensable hairdryer, a smart ironing solution, or a useful kettle. But we also ensure that our products meet the all-important needs of professional hoteliers, such as safety and reliability.

As a family-owned business we believe in people looking after people. Our customers are really important to us and many have been with us for decades.

We understand that it's often the little things that can make the difference for hoteliers, which enables them to focus on providing truly memorable experiences for their guests.



Hotel experts Our products are created especially for hotels. They incorporate safety and security features and are designed to be easy for guests to use.



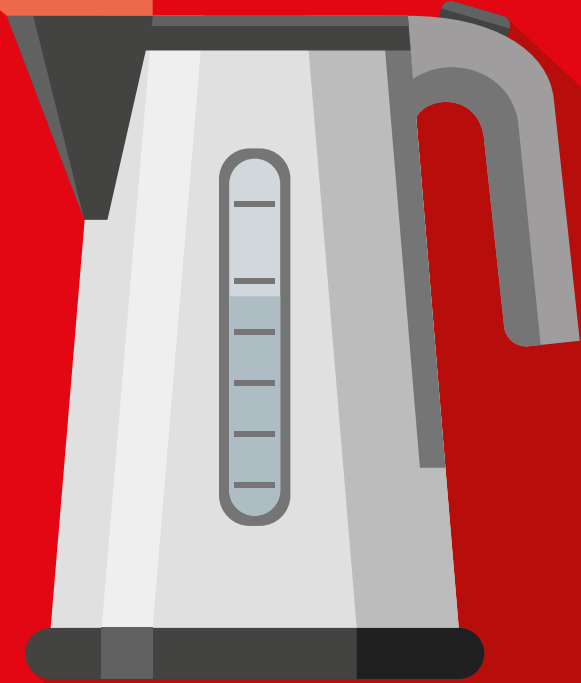
Peace of mind We design and manufacture our products to the highest quality so they provide many years trouble free service. We have long guarantees of up to 6 years.



Best of British With a heritage stretching over 75 years, we have revolutionised hotel bedrooms across the world with our pioneering and innovative British design.



Care for the environment We are aware of our responsibility to ensure sustainable and environmentally friendly positive business practices.



HOTEL ROOM APPLIANCES

HAIRDRYERS | IRONING CENTRES | IRONS | WELCOME TRAYS | KETTLES



BLOWN AWAY

WE INSPIRE OUR
CUSTOMERS WITH
INNOVATIVE DESIGN
AND FEATURE-RICH
PRODUCTS.

SAFETY HAIRDRYERS



At Northmace, we're proud to have invented the original hotel safety hairdryer.

Once regarded as a luxury, it has become a valued part of the guest experience.

Our hotel hairdryers are designed and manufactured to optimise safety, efficiency, and performance. What's more they all come with long guarantees. So hoteliers can be assured of providing a safe and stylish solution for their guests to style their hair!



All hairdryers (apart from Regal and Elegance) feature a special hotel 'on-off' switch for safety and energy saving. All have safety thermostatic cut-out.

SAFETY HAIRDRYERS

REGAL



AVANTGARDE WHITE



AVANTGARDE BLACK



A most luxurious guest hairdryer complete with a hairdryer bag.



Stylish and packed with features. Luxurious white with gold trim.



All of the distinctive characteristics of the Avantgarde White but in black.



POWER	2200W	2000W	2000W
COLOUR	Graphite/black	White/gold	Black
ANTI-THEFT HOLDER	✗	Wall	Wall
ON/OFF SWITCH	Comfort stationary	Safety hold down	Safety hold down
SOFT-TOUCH FINISH	✓	✗	✗
COOL SHOT	✓	✗	✗
IONIC	✓	✓	✓
CONCENTRATOR	✓	✓	✓
HANDLE	Folding	Fixed	Fixed
HAIRDRYER BAG	Included	Available	Available
DOUBLE INSULATED	✓	✓	✓
THERMOSTATIC SAFETY CUT-OUT	✓	✓	✓
CABLE	Straight	Coiled	Coiled
HARD WIRING OPTION	✗	✓	✓

PRESIDENT



Luxurious soft-touch finish. Complete with wall/drawer holder.



VALETTE



Mid-range hairdryer, sleek, modern and efficient. Suitable for wall or drawer.



ELEGANCE



A simple but stylish dryer, designed to be space efficient.



CLASSIC



Perfect for where a lower wattage is required. A classic!



2000W
Black
Wall/drawer
Safety hold down
✓
✗
✓
✓
Fixed
Available
✓
✓
Coiled
✓

1600W
White
Wall/drawer
Safety hold down
✗
✗
✗
✓
Fixed
Available
✓
✓
Coiled
✓

1600W
Silver/black
✗
Comfort stationary
✗
✓
✗
✓
Folding
Available
✓
✓
Straight
✗

1200W
White
Wall
Safety hold down
✗
✗
✗
✓
Fixed
Available
✓
✓
Coiled
✓



SHARP EYED

OUR PRODUCTS ARE
DESIGNED TO NOT
ONLY LOOK GREAT,
BUT ARE EASY TO USE,
DURABLE AND RELIABLE.

SAFETY IRONING CENTRES



Northmace invented the hotel bedroom safety ironing centre to improve guest experience. Our ironing centres are the original and best available – much copied, never bettered.

They incorporate a range of features and are designed and manufactured to be safe, intuitive to use, and easy to store. It's a neat and tidy solution for hoteliers that enables guests to smarten-up with ease.



*Our ironing centres feature an **integral hook** for easy and tidy wardrobe hanging. Replacement covers are available for all models.*

SAFETY IRONING CENTRES

AVANTGARDE



The luxury solution to in-room guest ironing. Packed with clever features.



PRESIDENT



Simple and practical with the benefits of a steam iron.



ELEGANCE



For those situations where a dry iron is required, but without compromising quality.



POWER	2400W	2000W	1100W
STEAM/DRY IRON	Steam safety iron	Steam safety iron	Dry safety iron
SOLE PLATE	Extra-large and ceramic	Non-stick coated	Stainless steel 'easy-glide'
AUTO-OFF TIMER SAFETY FEATURE	✓	✓	✓
METALLISED ANTI-SCORCH COVER	✓	✓	✓
EXTRA-PADDED IRONING SURFACE	✓	✗	✓
ADJUSTABLE BOARD HEIGHT	✓	✓	✓
INTEGRAL HANGING HOOK	✓	✓	✓
INTEGRAL IRON STORE	✓	✓	✓
INTEGRAL POWER CORD TIDY	✓	✓	✓
SWIVEL IRON REST	✓	✗	✗
IRON ANTI-THEFT FEATURE (OPTIONAL)	✓	✓	✓
REPLACEMENT COVERS AVAILABLE	✓	✓	✓
IRONING SURFACE (APPROX)	1005mm (l) x 400mm (w)	905mm (l) x 340mm (w)	1005mm (l) x 400mm (w)
HANGING DIMENSIONS (APPROX)	1190mm (l) incl. hook	1420mm (l) incl. hook	1330mm (l) incl. hook

VALETTE



Simple and practical with the benefits of a dry iron.



GUEST



Stand-alone board, designed for where space is at a premium.



IRON ORGANISER



The safe and tidy solution to iron and board storage.



1100W
Dry safety iron
Stainless steel 'easy-glide'
✓
✓
✗
✓
✓
✓
✓
✓
✓
✗
✓
✓
905mm (l) x 340mm (w)
1420mm (l) incl. hook

n/a
n/a
n/a
n/a
✓
✗
✓
✗
✗
✗
✗
✗
✗
✓
905mm (l) x 350mm (w)
1100mm (l) no hook

n/a
n/a
n/a
n/a
n/a
n/a
n/a
n/a
✓ for board
✓
✓
✗
✗
✗
n/a
n/a





FULL STEAM

WE'RE A FAMILY
OWNED BUSINESS,
COMMITTED TO
LOOKING AFTER
OUR CUSTOMERS
WITH QUALITY
PRODUCTS AND
GREAT SERVICE.

SAFETY IRONS



You can find Northmace hotel safety irons in hotel bedrooms worldwide. They are designed and manufactured for excellence, the perfect choice for both hotelier and guest alike.

Our irons are easy to use, durable and above all safe. And as with all of our products, they come with long guarantees for complete peace of mind. Guests will appreciate a superior ironing experience, leaving hoteliers to focus on more pressing matters!



*Our irons feature **triple safety protection**: auto-off, thermostat and thermal fuse. They are also fitted with professional hotel, damage-resistant, rubber power cords.*

SAFETY IRONS

AVANTGARDE



The ultimate guest iron. Feature packed with an extra-large and ceramic sole plate.



PRESIDENT



Medium sized, with the features you would expect and a non-stick sole-plate.



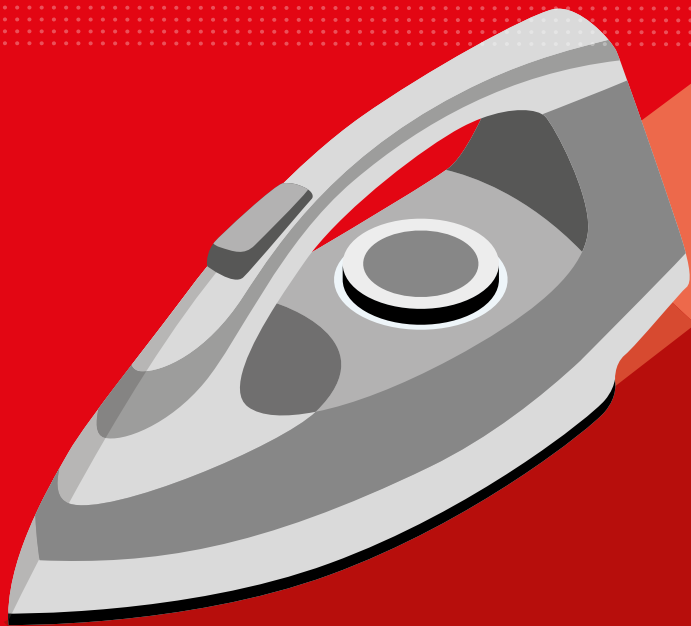
ELEGANCE



Simple, easy to use and guest friendly. Practical simplicity.



POWER	2400W	2000W	1100W
STEAM/DRY IRON	Steam safety iron	Steam safety iron	Dry safety iron
SOLE PLATE	Ceramic	Non-stick coated	Stainless steel 'easy-glide'
EXTRA LARGE SOLE PLATE	✓	✗	✗
AUTO-OFF TIMER SAFETY FEATURE	✓	✓	✓
BURST OF VERTICAL STEAM & SPRAY FUNCTION	✓	✓	n/a
SELF CLEAN & ANTI-CALC SYSTEMS	✓	✓	n/a
DRIP STOP FUNCTION	✓	✓	n/a
HARD WEARING RUBBER POWER CORD	✓	✓	✓
LENGTH OF POWER CORD (APPROX)	1900mm	1900mm	1900mm



It is easy to see why so many General Managers and Executive Housekeepers place their trust in Northmace. We lead the way with innovative design, superb reliability and features specifically for the hotel industry. We ensure that professional hoteliers are equipped with professional products that enable them to maximise guest experience.



Professional
products for
professional
hoteliers



TEA TOTAL

OUR RANGE OF
HOTEL-SPECIFIC
APPLIANCES
OFFERS COMPLETE
IN-ROOM SOLUTIONS
FOR ENHANCED
GUEST EXPERIENCE.

SAFETY WELCOME TRAYS & COURTESY TRAYS

INTEGRAL AUTO SWITCH-OFF,
1 LITRE, QUICK BOIL, ENERGY
SAVER, CORDLESS KETTLE WITH
INDICATOR LIGHT, COOL TOUCH
HANDLE, TWIN SIGHT WINDOWS
AND CONCEALED ELEMENT

COMPARTMENTALISED
INGREDIENTS CONTAINER
FOR EASY PORTION
CONTROL AND GUEST
SELECTION

DRIP TRAY TO HELP
PREVENT WATER
SPILLAGE AND DAMAGE



ATTRACTIVE
TIMELESS DESIGN
ACCENTUATED
BY POLISHED
STAINLESS STEEL

When Northmace invented the hotel safety welcome tray it transformed the guest experience. By bringing everything together in one convenient location, our welcome trays provide a safe and convenient solution for guests and hoteliers alike.

Our range provides this facility safely, reliably and hygienically, with each manufactured for durability and lasting good looks. They are all supported with long guarantees, a reassurance that we're sure you'll find most welcome!



*All of our welcome trays include **an integral cordless kettle** and offer a **boil-dry safety feature**.*

SAFETY WELCOME TRAYS & COURTESY TRAYS



REGAL



For making a statement and when quality is paramount.



AVANTGARDE



UK plug only

Modern, stylish with ingredients hidden in hinged compartment.



VALETTE



Simplicity combined with smart brushed stainless steel.



POWER	2200W	1100W	1630W
INTEGRAL KETTLE BASE	✓	✓	✓
KETTLE CAPACITY	1 Litre	0.9 Litre	0.9 Litre
KETTLE COLOUR / FINISH	Polished stainless steel	Black	Brushed stainless steel
TRAY COLOUR	Black/Stainless steel	Black	Black
LIFT-OFF/COMPANION TRAY	✗	✓	✓
INGREDIENTS CONTAINER	✓	With lid	✓
CONCEALED ELEMENT	✓	✓	✓
BOIL DRY SAFETY PROTECTION	✓	✓	✓
LID	Button operated	Button operated	Button operated

CLASSIC



A twenty-first century design icon



STANDARD BLACK



A great value option for where space is at a premium, in black



STANDARD WHITE



A great value option for where space is at a premium, in white



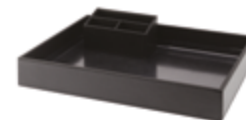
HENDON TRAY SET



Combines durability with classical elegance.



LEATHERETTE TRAY SET



Unmistakeably luxurious with a distinctive feel.



1190W	1260W	1260W	n/a	n/a
✓	✓	✓	n/a	n/a
0.8 Litre	1 Litre	1 Litre	n/a	n/a
White	Black	White	n/a	n/a
White	Black	White	Black or white	Black leatherette
✗	✗	✗	✓	✗
✓	✓	✓	✓	✓
✓	✓	✓	n/a	n/a
✓	✓	✓	n/a	n/a
Button operated	Button operated	Button operated	n/a	n/a



ON THE BOIL

WE'VE BEEN
REVOLUTIONISING
THE HOTEL GUEST
EXPERIENCE IN OVER
100 COUNTRIES.
SINCE 1942.

SAFETY KETTLES



Northmace were the originators of the hotel safety kettle, and continue to design and manufacture kettles that exceed the expectations of both hoteliers and guests.

We offer a range that balances style and functionality. Our kettles are easy to use, durable and above all safe. What's more, they all come with long guarantees which provide complete peace of mind. This enables hoteliers to rest easy while their guests are enjoying a relaxing cup of tea.



Our kettles come with a range of features that include quick-boil, energy saver, auto switch-off and boil-dry safety.

SAFETY KETTLES



REGAL



Luxurious and stylish design with a smart stainless steel finish.



STATESMAN PETITE



UK plug only

A compact and eco-friendly solution with a stylish brushed stainless steel finish.



AVANTGARDE WHITE



UK plug only

Its distinctive and elegant shape makes the Avantgarde a design icon.



POWER	2200W	1000W	1100W
CAPACITY	1 Litre	0.5 Litre eco	0.9 Litre
COLOUR/FINISH	Polished stainless steel	Brushed stainless steel	White
AUTO SWITCH-OFF	✓	✓	✓
INDICATOR LIGHT	✓	✓	✓
CONCEALED ELEMENT	✓	✓	✓
SIGHT WINDOW(S)	✓	✗	✓
COOL TOUCH HANDLE	✓	✓	✓
360° CORDLESS BASE	✓	✓	✓
EASY TO CLEAN	✓	✓	✓
LID	Button operated	Button operated	Button operated

CLASSIC



Curved lines to grace any hotel with functionality and simplicity.



VALETTE



Simplicity and elegance are combined with functionality in smart brushed stainless steel.



1190W

0.8 Litre

White

✓

✓

✓

✓

✓

✓

✓

Button operated

1630W

0.9 Litre

Brushed stainless steel

✓

✓

✓

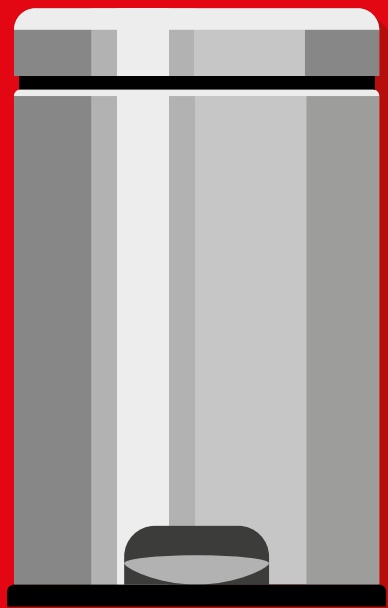
✓

✓

✓

✓

Button operated



IN-ROOM ACCESSORIES

LUGGAGE RACKS | BINS | IRONING BOARD COVERS | MIRRORS | HAIRDRYER BAGS

IN PERFECT ORDER
WE GUARANTEE
OUR PRODUCTS
FOR UP TO SIX
YEARS, WHICH
ASSURES HOTELIERS
COMPLETE PEACE
OF MIND.



ACCESSORIES



Northmace in-room accessories are useful additions that enhance the comfort and convenience of hotel guests and make their stay more enjoyable. These are the unsung heroes of any hotel room, providing stylish and practical solutions for hoteliers.

We offer a choice of styles and finishes that will look good in any hotel room. They are a perfect complement to our appliances and easy to order, adding the perfect finishing touch.

LUGGAGE RACKS

Northmace luggage racks are designed to be guest friendly, whilst providing a space-saving and durable solution for the hotelier. They are stylish, easy to use, extremely well built and unobtrusively store in the tightest space. The choice of styles and finishes ensure that they will look good in any hotel room.

VALETTE HOTEL LUGGAGE RACK



STANDARD HOTEL LUGGAGE RACK



IRONING BOARD COVERS

Replacement covers are available for all our ironing centres/ironing boards. Our metallised covers are manufactured from durable anti-scorch material for long lasting wear and good looks.



BINS

Northmace hotel bins provide a practical and hardworking solution to guest waste. They are neat and unobtrusive, and are designed to be easy for housekeeping to clean.

CLASSIC WASTE PAPER BIN



VALETTE PEDAL BIN



ELEGANCE PEDAL BIN



ACCESSORIES

Northmace's accessories complement most décor and add a finishing touch to guest rooms.

DOUBLE SIDED GUEST MIRROR



3 YEARS WARRANTY

Chrome

HAIRDRYER BAG



Black



Northmace worldwide

You'll find our products in large international chains and small boutique hotels in over 100 countries around the globe.

Northmace & the environment

We design products to protect the environment through minimising energy usage and focusing on a product's 'total life cycle'.

This is the Northmace environmental driver and wherever appropriate, recyclable materials and packaging are used.

Social responsibility

We take our Corporate Social Responsibility seriously, which is why we look to support charities and organisations that seek to make the world a better place.



Professional products for professional hoteliers



Title to the goods does not pass until all monies due to Northmace & Hendon Limited have been paid. Crockery, ingredients, batteries etc. not supplied. Please note that the buyer acknowledges and accepts that it shall have sole responsibility for the disposal, recovery and reuse of any goods or products comprising electrical and electronic products including without limitation any goods provided and any goods to which the Waste Electrical and Electronic Equipment Directive (or any legislation implementing such Directive) relates and the buyer shall be solely responsible for any costs incurred as a result of this. Products are protected by worldwide design registration and patents. Our policy of continuous development means that specifications may change without prior notice and certain products may no longer be available. Please check any critical details with our Sales Department before ordering. Actual colours and images may vary from those shown. Subject to Northmace & Hendon Limited's Standard Terms and Conditions (available on request or on www.northmace.com). Not designed for use in public areas.

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NORTHMACE

Defining guest experience • Since 1942



Professional
products *for*
professional
hoteliers

